

[WWW.LANSINGPOLICE.COM](http://WWW.LANSINGPOLICE.COM)

[WWW.CITYOFLANSING.COM](http://WWW.CITYOFLANSING.COM)

[WWW.CITIZENOBSEERVER.COM](http://WWW.CITIZENOBSEERVER.COM)

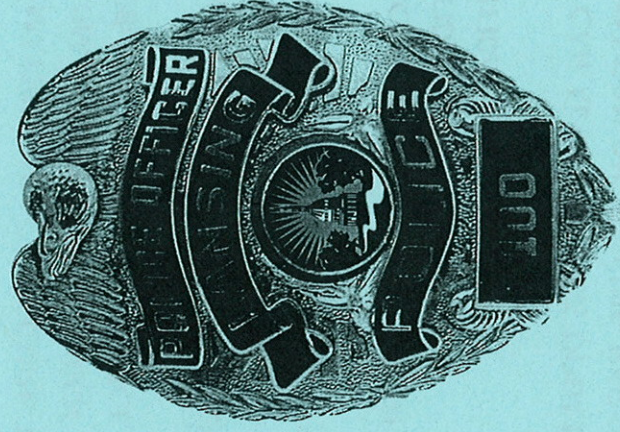
# CITIZEN OBSERVER

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MAYOR VIRG BERNERO



LANSING POLICE  
DEPARTMENT

## WHAT IS CITIZEN OBSERVER?

CITIZEN OBSERVER IS A SECURE WEB BASED NEIGHBORHOOD WATCH PROGRAM THAT CREATES INSTANTANEOUS AND PROACTIVE COMMUNICATION FROM LANSING POLICE DEPARTMENT TO YOU. IT PROVIDES AN ALERT NETWORK, ALLOWING LPD TO INSTANTLY UPDATE YOU ABOUT CRIMES, EMERGENCIES, AND OTHER IMPORTANT INFORMATION. IT IS A SECURE TWO WAY COMMUNICATION BETWEEN THE PUBLIC AND LANSING POLICE.

- LPD CAN UPDATE WATCH GROUPS DAILY ON THE CRIMES THAT OCCURRED.

- LPD CAN UPDATE CITIZENS ON SITUATIONS THAT REQUIRE ATTENTION.

- LPD CAN ALSO PROVIDE UPDATED INFORMATION ON MISSING PERSONS, FUGITIVES, AND UNSOLVED CASES.

HELP CREATE A STRONGER COMMUNITY BY SIGNING UP TO RECEIVE CITIZEN ALERTS, BUSINESS ALERTS, AND NEIGHBORHOOD WATCH ALERTS.

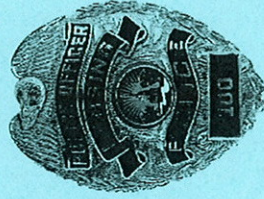
## HOW DOES LPD SEND OUT THE INFORMATION TO ME?

LANSING POLICE DEPARTMENT WILL SEND YOU AN ALERT VIA YOUR EMAIL AND/OR A TEXT MESSAGE TO YOUR PHONE.

## WHAT KIND OF ALERTS WILL I RECEIVE?

THERE ARE FOUR TYPES OF ALERTS LPD CAN SEND OUT.

1. WATCH GROUP ALERTS- FOR NEIGHBORHOOD WATCHES AND NEIGHBORHOOD ASSOCIATIONS
2. CITIZEN ALERTS- ANY LANSING RESIDENT
3. BUSINESS ALERTS- TARGETED LANSING BUSINESSES
4. CASE ALERTS- ALERTS TO ALL USERS ABOUT A SPECIFIC CASE



LANSING POLICE DEPARTMENT  
CITIZEN OBSERVER

## HOW DO I SIGN UP?

1. GO TO [CITIZENOBSERVER.COM](http://CITIZENOBSERVER.COM)
2. CLICK ON "SIGN UP FOR ALERTS" UNDER THE CITIZENS SECTION
3. ENTER YOUR GENERAL INFORMATION, AND CHOOSE THE ALERT TYPE YOU WOULD LIKE TO RECEIVE, EMAIL OR TEXT MESSAGE
4. CREATE A LOGIN NAME AND PASSWORD TO ACCESS THE LPD POSTINGS, SUCH AS CRIME PREVENTION TIPS, TRAINING, AND SPECIAL EVENTS.
5. CHOOSE NORTH OR SOUTH PRECINCT, THE PRECINCT YOU RESIDE IN.
6. SELECT THE NEIGHBORHOOD WATCH OR ASSOCIATION YOU ARE ACTIVE IN. IF YOU ARE NOT SURE WHICH WATCH TO CHOOSE, PLEASE CALL YOUR NEIGHBORHOOD WATCH OFFICER.
7. CLICK 'NEXT' AND YOU ARE FINISHED! YOU WILL NOW BEGIN TO RECEIVE ALERTS!